ELTEX
Integrated Networking Solutions

– **Easy installation and low computer resource consumption**
– **Wide range of services**
– **Simultaneous use on multiple devices**
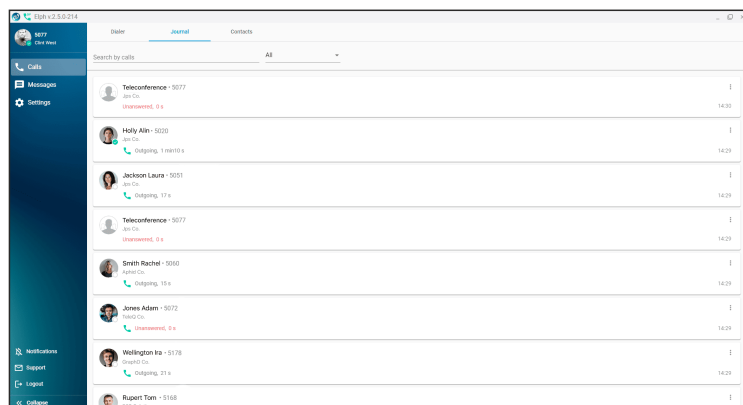– **Support for Windows, MAC OS and Linux**

The **Elph Desktop** application is designed to be installed on a PC in order to extend the functionality of a phone connected to ECSS-10, as well as to be used as a software SIP client for operating with the ECSS-10 system.

The application connects to ECSS-10 during initial setup, after which the following features become available:

SIP client and assistant modes

– Call any subscriber from the application, dynamic filter by name or number
– Incoming call reception, pop-up window to accept/reject a call
– Speed dialing
– Making calls and creating conferences by dragging contacts to the appropriate pane
– Call hold, Call transfer
– Enabling/disabling notifications
– Storing information about transferred calls
– Call history, search and filter by number, subscriber name and call direction
– Hot keys for call and conference control
– Displaying the status of local subscribers (talking/free/busy)
– Displaying the status of conference participants' microphones
– Address book with search by number or name
– Text message exchange in private and group chats
– Grouping chats into folders
– Topics in chats
– Chat info
– Editing chats
– Voting in chats
– Emoji in chats
– Threads in group chats
– File and media exchange
– Disabling notifications in selected chats
– Search by message in chats
– Missed call notification
– New message notification
– 'Do Not Disturb' mode
– Adjustable window size with position memory. 'Above all windows' mode

– Automatic saving of settings
– Checking for updates
– Ability to listen to/download recordings of conversations
– Conferences with participant control
– Screen sharing[1]
– Teleconference chat
– Logging and sending a log file to the support chat
– Feedback button
– Favorite contacts
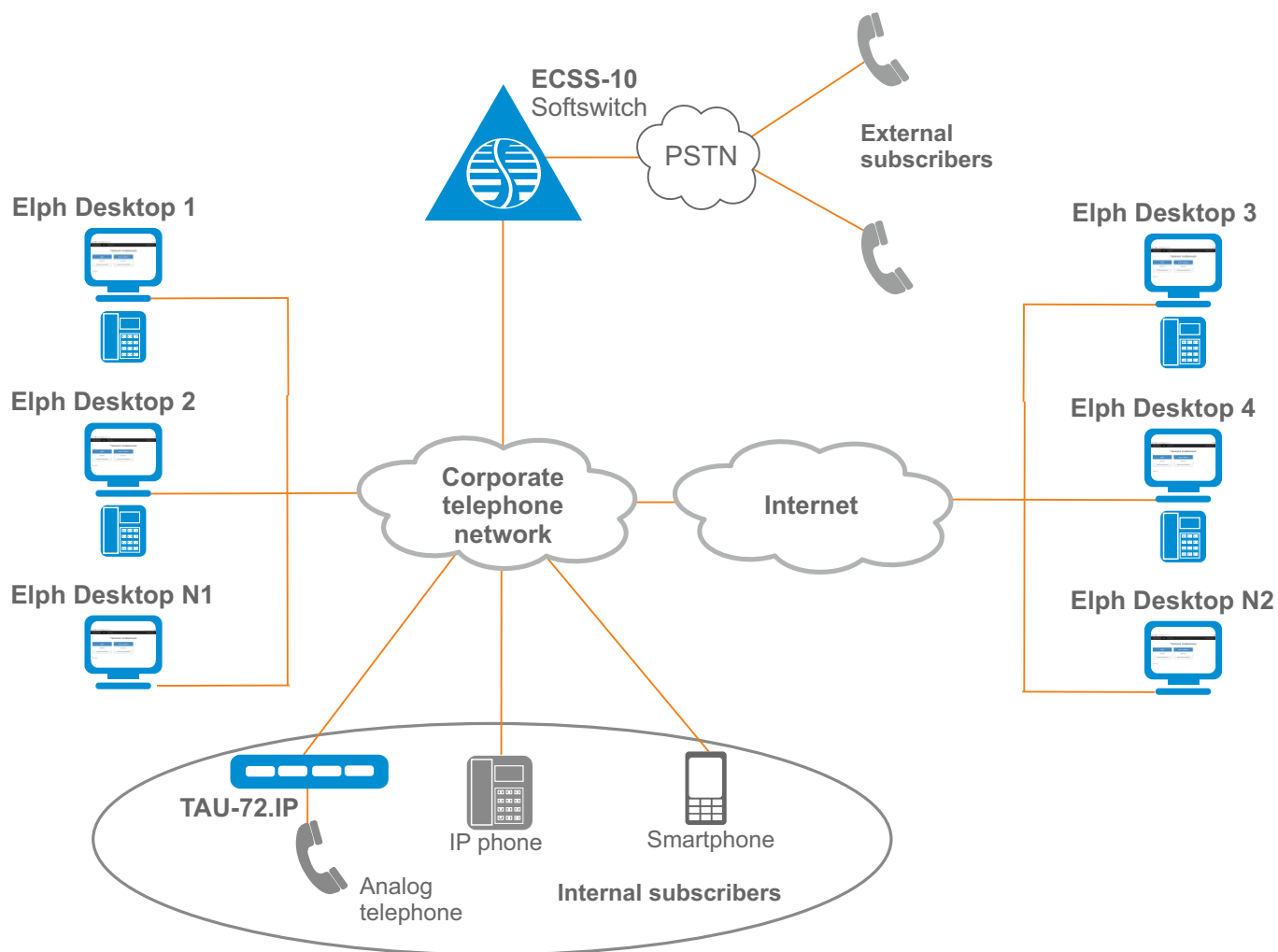– Compact mode (compact view of the application)

SIP client (without a phone set) mode

– Video calls
– Video conferences with participant control

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[1]Available in the beta mode.
Tested for ELTEX and Yealink phones. Testing for other vendor phones on request.

Use case

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Eltex Enterprise is a leading Russian developer and manufacturer of communication equipment with 30 years of history. Complete solutions and their seamless integrability into the Customer's infrastructure are the priority growth areas of the company.